



# BEING COVID-19 SECURE

## WELCOME

Please see below how we have changed some of our procedures to ensure we keep members, guests, and ourselves safe and well whilst touring with the Club.

Whilst there are some new processes and procedures that may be unfamiliar, and some elements may take slightly longer than usual due to COVID Secure protocols, rest assured our usual high standards of friendliness and cleanliness will help ensure you continue to enjoy the great outdoors with us.

## BEFORE YOU ARRIVE ON SITE

Please read all this document regarding your booking, which has general site information for visitors to Brambles CL and details of our "COVID-19" (CORONAVIRUS) commitment.

- **To avoid personal contact with us** we ask you where possible to pay your pitch fees by bank transfer before your arrival – as our T & C's - account details are separately provided.
- **We do have a card machine on site**, but prefer the above method of payment where possible unless you are a late booking without time to make an electronic transfer
- **We prefer not to take cash on arrival**

Thank you

## SANITISER

- Our gate open from 08:00 to 21:00 otherwise never locked.
- We will sanitise applicable electric point, taps and pitch bins before each change over
- You should always wear plastic gloves when using any of our equipment or facilities and thoroughly wash immediately after use with warm soapy water before taking gloves off and then wash hands as Government advice for hand washing.
- You will need to bring your own PPE – e.g. face masks, sanitiser, disposable gloves etc.

## COVID-19 (CORONAVIRUS) INFORMATION:

- Do **not** travel to the site if anyone in your household or anyone you have recently been in contact with, have any symptoms of Covid-19. If you have paid a deposit or fully paid for your pitch, we will refund appropriately
- Guests should not self-isolate, shield or quarantine on site
- Members staying on site who wish to meet up with family or friends that are not staying on the site themselves, should arrange to meet them 'off site'. **Please no day visitors**
- Regularly wash your hands for a minimum of 20 seconds and keep a safe distance from other campers – minimum of 2m
- Wear protective gloves during and following contact with - gate, water taps, chemical waste disposal point, bins etc. whilst COVID-19 is still within the UK. Sanitise hands before entering our unisex toilet/shower and again when leaving.
- If you need to self-isolate due to any symptoms you may have please let us know as soon as possible – ring either 01248440011 or 07887766146 or 07855497339
- If you have any concerns at all regarding your health please call the NHS using 111 or by telephone: 0845 4647. On the Internet: [www.nhs.uk](http://www.nhs.uk) helpline.

## What if I'm unwell on site?

We really hope this does not happen but if you're staying on-site and feel unwell (with Covid symptoms), please follow the guidance below.

- Go online to NHS 111
- As this is a remote site please call the site phone number 01248440011 to let us know the situation
- If you have COVID-19 symptoms or are contact traced you need to go back to your place of residence immediately and you will be refunded for days not used. This is to protect other guests. Hopefully we never need that situation to have arisen.
- If a member becomes unwell and is advised to have a test, the NHS track and trace guidance will need to be followed
- If the situation arises that there is no alternative other than you having to isolate on site, your party/family are not permitted to make use of any communal facilities whilst self-isolating on site.

Having agreed time of use each time by phoning 01248440011, you must only dispose of **both grey and black waste** via the cesspool manhole cover directly to the cesspool rather than using the normal CEP for black waste or the grey waste point on your pitch (which normally is used for shower basin and sink waste).

We will then need to clean the cover with the appropriate chemicals in case anyone else uses it.

- All refuse from the outfit should be doubled bagged and taken home, not disposed of on site
- If you are unable to leave the site we may relocate your unit off the pitching area to the garage area for isolation.
- We can assist with delivery of medicines, food supplies and extra cleaning materials as required to a designated area outside of the pitch

## Pitching up

- Our pitches are serviced, so we already have good social distancing in place.
- If you need help phone 01248440011 or 07887766146 and we will advise you of pitching options.

## Using other communal facilities

- Our common facilities such as CEP, will be limited to use by one family group at any one time to meet social distancing requirements. Should the facility be occupied or in use, you will need to queue. Please observe the appropriate social distancing requirements or return when it is not in use
- During the pandemic our toilet shower facility will not be open for general use – if you have onboard facilities please use them. If you don't, please advise before coming so we can put alternative arrangements in place to safely allow use – see other notes.

## Outside visiting

- Members staying on site who wish to meet up with family or friends that are not staying on the site themselves, should arrange to meet them 'off site' until Covid-19 is cleared from UK shores, please do not invite any day visitors onto our site

## Out and about in the area

- When visiting local places, please show consideration for the local community. Respect social distance in all contacts outside the site – thank you
- Please do not drop litter – if no bin available, please bring back and correctly dispose of at the site

## Doing your bit on site

As the saying goes, 'we are all in this together' and by respecting each other and the guidance provided by the Government we can all stay safe and well.

- Please use your own onboard facilities where-ever possible. Bring and use your own PPE, sanitiser etc to help manage cleanliness and safety on site
- Please be considerate of other members' needs to access shared facilities by minimising your dwell time – there is only one w.c., please don't "hog" the w.c./shower facility.
- Please wear gloves and wash off as you would your hands as recommended after using CEP, water points, waste disposal etc and then separately wash your hands again once gloves removed.
- Keep to social distancing guidelines where possible and avoid shortcutting across pitches.
- Always follow the current government guidance on-site and in the local area.
- Respect social distancing, if you are unable to, wear face covering.
- Limited social gatherings outside should follow the local area guidelines specify at that time..
- Regularly wash your hands for at least 20 seconds.

## What we will do

If you inform us of your ETA we will try to meet you on site when you arrive - maintaining social distancing requirements.

- We will clean and sanitise touch points on CEP and dog poo bin once a day. Your pitch personal taps, general & recycle bin and the waste point will be cleaned/sanitised before you arrive and after you leave.
- We will sanitise the unisex w.c. and shower room once a day.
- Answer any questions you have by phone 01248440011 or 07887766146 to keep contact to a minimum
- Maintenance of the site - mowing of grass etc. We will try to carry out when most guests are away from site and maintain social distancing whilst weather permits – it may not be possible to keep grassed areas as short as we would like in the winter and other times of wet weather.